

Community Alarm Service Benchmarking of Costs (Jan 2016)

Local Authority	Community Alarm monitoring charge	24/7 call centre	Mobile Response	Comments
Durham (proposed)	£2.80 / £4.80	Y	Y	
Broadacres	£4.35	Y	N	Monitoring only
Broadacres	£6.26	Y	Y	With mobile response
Broadacres	£12.52	Y	Y	As above with weekly visit / daily tel call
Middlesbrough	£3.99-£4.57	Y	Y	Free to people in receipt of pension credit
Middlesbrough - Erimus	£16.70	Y	Y	Response Mon - Fri, 9am - 5pm only
Darlington	£5.21	Y	Y	
Stockton	£3.77	Y	Y	
Sunderland	£2.88	Y	Y	
Gateshead	£4.30	Y	Y	Subsidy for council tenants in receipt of HB
Newcastle	£3.36-£8.55	Y	N/Y	Basic package is monitoring only
North Yorkshire	£6.20-£12.30	Y	Y	Installation, maintenance, monitoring and response
East Ridding of Yorkshire	£14.50-£22 /month	Y	N/Y	Response only where contacts are not available
Doncaster	£3.20	Y	Y	Free for low income benefits
Barnsley	£3.24-£4.29	Y	N/Y	Basic package is monitoring only